

Enrollment No: _____

Exam Seat No: _____

C.U.SHAH UNIVERSITY

Winter Examination-2019

Subject Name : Organizational Behaviour

Subject Code : 5MS01OBH1

Branch: MBA

Semester: 1

Date: 25/11/2019

Time : 02:30 To 05:30

Marks : 70

Instructions:

- (1) Use of Programmable calculator and any other electronic instrument is prohibited.
 - (2) Instructions written on main answer book are strictly to be obeyed.
 - (3) Draw neat diagrams and figures (if necessary) at right places.
 - (4) Assume suitable data if needed.
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SECTION – I

- Q-1 Attempt the Following questions (07)**
- a. Draw Basic Model of OB 02
 - b. What do you mean by Turnover 02
 - c. Explain the concept : Productivity 02
 - d. Name the Independent Variables 01

- Q-2 Attempt all questions (14)**
- (a) How an employee can express Dissatisfaction? 07
 - (b) Draw Diagram and Explain the hierarchy of needs theory 07

OR

- Q-2 Attempt all questions (14)**
- (a) Explain the factor that influence perception 07
 - (b) List and Explain the Group Development Process in detail 07

- Q-3 Attempt all questions (14)**
- Discuss the Mintzberg's Managerial Roles 14

OR

- Q-3 Attempt all questions (14)**
- (a) List and explain the steps involved in Rational Decision Making 07
 - (b) How employee responds to Political Behavior 07

SECTION – II

- Q-4 Attempt the Following questions (07)**
- a. Define Personality 02
 - b. What do you mean by Trait 01
 - c. Define Job Satisfaction 01



	d. Full Form : BATNA	01
	e. What do you mean by perception	01
	f. Name any two dependent variable	01
Q-5	Attempt all questions Draw and Discuss the Model of Stress	(14) 14
OR		
Q-5	Attempt all questions	(14)
	(a) Discuss the types of Teams	07
	(b) Define Group and Discuss the types of Groups	07
Q-6	Attempt all questions Draw and Discuss the Conflict Process Model	(14) 14
OR		
Q-6	Attempt all Questions	(14)
	(a) Explain the 9 key roles of Team	07
	(b) Write a Note on : Johri Window Tool	07

